



Exclusively Floors To Go



You want a carpet that's beautiful, long lasting and affordable...right?

Let the experts at your locally owned Floors To Go showroom show you how easy it is to get the perfect carpet for your lifestyle and budget.

Make Floors To Go the first place you visit to decide on your new floor. Chances are we'll have what you're looking for.

With the Lifetime Warranty on our exclusive Infinity Ultra Soft Nylon Carpet Fiber® by Creative Elegance, there's no reason to go anywhere else!



Exclusively Floors To Go

Infinity Ultra Soft Nylon Carpet Fiber® by Creative Elegance features beautiful soft, luxurious, durable styles made from this Floors To Go exclusive premium brand of nylon. The styles consist of Patterns, Textures, Twists and Loops, all compiled to make up this beautiful, soft, elegant collection.

With our exclusive Lifetime Warranties, you'll enjoy this carpet for years to come. That's a promise.

Infinity Carpet is made in the USA for Floors To Go and has been Cradle-to-Cradle™ certified which means it never needs to go to the landfill.





Exclusive Lifetime

Limited Lifetime Stain Warranty

Floors To Go warrants that your Infinity Ultra Soft Nylon Carpet Fiber® by Creative Elegance will remain stain resistant to most household food and beverage accidents from the date of the original installation in an owner-occupied residence in a proper indoor installation for as long as you own your carpet. This warranty coverage runs from the date your carpet is installed for as long as you own it (non-transferable).

Limited Lifetime Stain Warranty Exclusions:

This Limited Lifetime Stain Warranty specifically excludes stains from substances such as bleaches, caustic chemicals, insecticides, paints, shoe polish, lipstick, plant food, iodine, very strong dyes, acids, feces, oil-based substances, and vomit.

Also specifically excluded: stairs and hallways, any carpet which has been treated after installation with any silicone-based anti-soil treatments; any carpet in any nonresidential use; any carpet subjected to abnormal abuse; any carpet exposed to very hot substances or other abusive conditions; damage due to the application of improper cleaning agents; deterioration in appearance not related to staining of pile fibers. This warranty is voided if you fail to follow recommended carpet care and cleaning instructions.

Cleaning the affected area should begin immediately upon discovery. The more time that elapses before removal, the more difficult a stain will be to remove.



Warranty Guidelines

Limited Lifetime Soil Warranty

Floors To Go warrants that your Infinity Ultra Soft Nylon Carpet Fiber® by Creative Elegance will resist soiling by most common household soil. If you properly maintain our carpet, soil will clean up more thoroughly, and less residue will remain on your carpet. This warranty coverage runs from the date your carpet is installed for as long as you own it (non-transferable). Soil resistance means the ability of your carpet to resist (i.e. minimize or withstand) retention of the common dry dirt normally associated with carpet. Keep in mind, light-colored carpets will show soiling more than darker colors and will require more frequent maintenance to retain their appearance.

Limited Lifetime Soil Warranty Exclusions:

Stairs and hallways. Any carpet which has been treated after installation with any silicone-based anti-soil treatments; any carpet in any nonresidential use; any carpet subjected to abnormal abuse; any carpet exposed to very hot substances or other abusive conditions; damage due to the application of improper cleaning agents; deterioration in appearance not related to staining of pile fibers. This warranty is voided if you fail to follow recommended carpet care and cleaning instructions.

Cleaning the affected area should begin immediately upon discovery. The more time that elapses before removal, the more difficult a stain will be to remove.

Limited Lifetime Abrasive Wear Warranty

Floors To Go warrants that your Infinity Ultra Soft Nylon Carpet Fiber® by Creative Elegance will not abrasively wear away by more than 10% in any area of the carpet when used in an owner-occupied residence in a proper indoor installation from the date of the original installation for as long as you own your carpet (non-transferable). Proper installation requires use of a suitable pad with a thickness of 7/16" or less and minimum 6-lb density, following the Carpet & Rug Institute Installation Standards effective October 1, 2009. Consult your Floors To Go retailer for details. Abrasive wear means fiber loss, and not changes in appearance such as crushing or matting.

Limited Lifetime Abrasive Wear Warranty Exclusions:

Stairs and hallways. Carpet installed outdoors or in areas subject to other than ordinary shoe traffic is excluded from this warranty. Crushing caused by furniture, including impressions left by legs of furniture, is not covered by this warranty.

CAPTIVATING, EXCEPTIONAL



ECO-FRIENDLY



CARPET TO CARPET™

Not carpet to landfill.

Thanks to its exclusive Carpet to Carpet recycling process, Infinity Ultra Soft Nylon Carpet Fiber® can be recycled back into new carpet again and again.

Resiliency: Bounce Back

- Nylon is the most resilient carpet fiber
- Resilience is the ability of a fiber to resume its original shape after being deformed
- Nylon is unsurpassed as a soil resistant fiber
- Nylon fiber remains resilient after repeated cleanings

CAPTIVATING EXCEPTIONAL ECO-FRIENDLY



Care & Cleaning

After identifying the stain(s) listed on the back page chart,

Step One

Use a spoon or dull knife to remove solid materials.

For large stains, work from the outside of stain to the center to prevent spreading.

Blot up liquid spills with a white towel or paper towel.

Mix a solution of ¼ teaspoon of clear hand dish washing detergent with 1 cup of lukewarm water. Stir gently.

Apply detergent solution directly to a white cloth. Dampen the carpet fibers in the strained area with the cloth. Avoid saturating the carpet.

Wipe gently. Turn cloth frequently. Never rub, scrub or use a brush. This may damage carpet fibers.

If necessary, use your fingertips to work the solution to the base of the stain.

Wet the stained carpet fibers with clear, lukewarm water to rinse.

Cover the spot with an absorbent white towel or paper towel and apply pressure to blot.

Repeat the rinsing and blotting procedures until you are sure all traces of detergent have been removed.

If the stain is gone, place an absorbent white towel or paper towel over the area cleaned and weigh towels down with a heavy, color-fast object such as weighted plastic wastebasket.

Change towels or paper towels until carpet dries.

If the stain remains, proceed to Step Two. (For coffee, tea or urine, skip Step Two & proceed to Step Three.)

Step Two

Do not use on coffee, tea or urine stains.

Mix 2 tablespoons of non-bleaching, non-sudsing household ammonia with 1 cup of lukewarm water.

Apply ammonia solution, rinse & blot as outlined in Step One.

Do not dry with paper towels. Proceed to Step Three to neutralize the ammonia solution.

Treatments

follow these steps to effectively spot clean your carpet.

Step Three

Mix 1 cup of white vinegar with 2 cups of water.

Apply the vinegar solution, rinse and blot as outlined in Step One.

Most household spills and stains can be removed using this easy method. For best results, always clean up spots and spills immediately.

Locate your stain on the accompanying chart and follow the cleaning steps until the stain is removed.

It is not unusual for stains to reappear after spot cleaning. This is referred to as "wicking". Wicking can occur when a liquid is spilled on the carpet (usually a large quantity). Cleaning can remove only the stain from the carpet fibers.

Liquid still remains in the carpet backing or padding. Through capillary action, the stain can "wick" back up into the carpet fibers. These stains are not permanent and typically can be removed by simply repeating the appropriate step-by-step directions listed here. It is important that you place paper towels weighed down by a heavy object over the area while the carpet is drying to absorb any remaining stain substances.



For more information regarding care & cleaning visit The Carpet and Rug Institute website:

http://carpet-rug.org/residential-customers/cleaning-and-maintenance/basic-cleaning/index.cfm

Care & Cleaning

Water-Based Stains

For these stains, start with Step One. If stain remains, proceed with Steps Two and Three.

Alcohol Cranberry Juice Soft Drinks/Cola Baby Formula Graphite Soil Spots Ice Cream **Beer** Syrup Blood Tomato Juice Jelly Candy Ketchup Vomit Water Colors Chocolate Milk Liquor Watermelon Milk Clay Cologne Whiskey Wine

Special Water-Based Stains

For these stains, start with Step One. If stain remains, proceed with Step Three, omit Step Two.

Coffee Tea Urine

Oil-Based Stains

For these stains, use a spot removal solution. Follow directions on package, then proceed with the "One-Two-Three" cleaning method.

Butter Grease Chocolate Gum* Oil Paint Hand Cream Cooking Oil Ointment Cosmetics Peanut Butter Lipstick Salad Dressing Crayon Spaghetti Sauce Furniture Dye Margarine Furniture Polish Nail Polish Varnish Glue* Mascara Wax* Gravy Mayonnaise

The preceding information is for general cleaning reference, for complete care & cleaning or for more information regarding removing a specific stain go to:

http://carpet-rug.org/residential-customers/cleaning-and-maintenance/spot-solver.cfm

^{*}Freeze and remove solid materials before cleaning.

Homeowner Obligation under the Floors To Go Warranties

All manufacturer and fiber producer warranties and conditions, attached to the product purchased apply. Once those warranties expire, Floors To Go warranties will take effect with regard to stain, soil, and abrasive wear. Labor to replace your carpet is included in these warranties from the date of installation for a period of five years. After that, labor to replace your carpet under these warranties will not be covered.

What you must do in order to maintain and protect your coverage under the terms of these warranties:

- Make sure you know which warranties apply to your particular carpet.
- Keep proof of purchase in the form of a bill, invoice, or statement from your Floors To Go dealer, showing the price you paid for the carpet, excluding labor.
- Show proof of periodic cleaning by a certified professional cleaning service*. A bill, invoice, or statement showing cleaning service will serve as proof of cleaning.

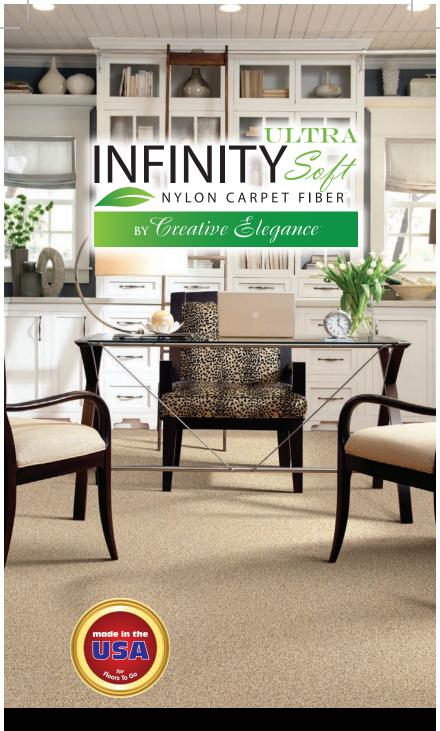
*In order to maintain and protect your coverage under the terms of these warranties, you must do the following: A minimum of one professional cleaning every 18 months is required using cleaning products, equipment, or systems that carry the Carpet & Rug Institute Seal of Approval.

Visit www.carpet-rug.org for a complete list of certified products.

Filing a Claim:

Notify your Floors To Go dealer in writing. Be sure to describe the specific problem, and to include a copy of your invoice. You must also provide the proof of proper maintenance with invoices from a professional carpet cleaning company at intervals described in the warranties. Your Floors To Go dealer will take appropriate action.





For more product & service information contact your local Floors To Go store or log on to www.floorstogo.com

